Annual Report
2018 - 2019
International Office
Achievements - Outgoing

**uOCoach Program**

uOCoaches are former exchange participants who now assist graduating students in preparing their stay in their former host country. In addition to sharing their own experiences with future participants, they also answer their questions and their concerns.

2018-2019

**Number of uOCoaches:** 27

**Countries Represented:** Australia, Austria, Chile, France, Germany, Ireland, Italy, Morocco, Norway, Russia, South Korea, Spain, Sweden, Great-Britain, and the United States

**Number of paired students:** 67

Mobility Agreements

Student mobility partners featured in the Top 50 QS University rankings:

- National University of Singapore 11
- Nanyang Technological University 12
- Cornell University 14 (only for Law Students)
- Australian National University 24
- The University of Hong Kong 25
- The University of Manchester 29
- The University of Sydney 42
- The University of New South Wales 45

New student mobility agreements signed since May 2018:

- Université Paul Valéry Montpellier 3, Faculty of Education (master's degree)
- Ghent University, School of Physical Activity (undergraduate program)
- Xiamen University, general agreement excluding Telfer, Medicine, and Education (undergraduate program)
- Johannes Gutenberg-Universität Mainz, School of Physical Activity (master's degree)
- University of Turku, general agreement excluding Telfer, Medicine, and Education (undergraduate program)
- University of Manchester, general agreement (undergraduate program) excluding Telfer, Medicine, and Education
STUDENT MOBILITY

General Statistics

In 2018-2019, the Faculty of Social Sciences sent:

- 83 students as international exchanges
- 132 students in Field Research Courses
- 46 students in the Model United Nations Course

Exchange Student Testimonial

“...My exchange was truly an unforgettable experience. It was a time full of personal and academic growth, experiential learning opportunities, lots of travelling and meaningful memories with friends. My year abroad added so much value to my undergrad experience and I learned so much about Europe and the broader world outside of Canada.”

- Justine Dazé, exchange student at Institut d’Études Politiques de Strasbourg

Faculty Statistics

Success Story — Excellent work was carried out throughout the campus. Here are highlights of the mobility initiatives implemented by two faculties:

Faculty of Medicine

- **Outgoing Student Mobility**: The Faculty sent seven students abroad for the Medicine and Humanities program, and 48 students as part of the international elective courses.
- **Incoming Mobility**: The Faculty welcomed 46 students as part of the Ottawa-Shanghai Joint School of Medicine program and eight students in the Paris-uOttawa/Lyon-uOttawa exchange program.

Faculty of Social Sciences sent:

- 83 students as international exchanges
- 132 students in Field Research Courses
- 46 students in the Model United Nations Course
SUPPORT SERVICES FOR INTERNATIONAL STUDENTS

International Students Orientation and Reception

Each year, the International Office designs a program to welcome new international students.

Different initiatives implemented for newly enrolled students:

- **Airport pick-up:**
  - 280 students benefited from this service

- **Sponsorship program:**
  - 1,268 students participated: 729 international and exchange students and 538 students from Canada

**International Orientation:**

- **Fall 2018**
  - Participation Rate: 61%
    - 1,397 out of 2,028 incoming students participated.

- **Winter 2019**
  - Participation Rate: 49%
    - 158 out of 321 incoming students participated.

Screening Program for International Students at Risk of Academic Failure

The International Office works closely with host faculties and Enrolment Management (EM) to identify international students who are experiencing academic difficulty. The International Office convenes a mandatory meeting with students who have a GPA between 2.5 and 4.9 to discuss the issues they are experiencing and to collaborate with campus services and faculties in implementing an action plan.

- **Results:**
  - 183* international students were convened
  - 101 students were met - academic results for these students will be examined in the subsequent year in order to assess the impact of this initiative on this cohort.

*Note: The Social Sciences and Health Sciences faculties led initiatives of their own and are not represented in the number of students summoned by our office.

Frequently encountered issues:
- Learning techniques
- Adapting to university studies
- Moral and psychological difficulties
- Linguistic skills
- Sociocultural integration
- Attendance
As an international student, I was very well received and supported by the academic community. From the beginning, an international mentor assisted me in preparing my application for admission. Following that, the International Office helped me acclimatize to Canada and learn about the university resources available to me including the sports facilities, school counsellors, Financial Aid and Awards Service, and the Work-Study Program.

- Joaquin Torres-Basanta, Joaquin Torres-Basanta, Belgium, Graduate in International Management
This program aims to:

- Strengthen partnerships with international sponsoring organizations
- Recruit fully funded students
- Support students during their studies at the University of Ottawa

The campus has at least 267 sponsored students who have paid $3,420,000 in tuition fees.
Donation from the Power Corporation

Officially launched in September 2018 with a $1.5 million donation from the Power Corporation of Canada, the program provides students with the opportunity to gain global experience. This was a significant contribution to the uOGlobal Recognition program.

Appeal
« I have always wanted to travel abroad and one of the reasons why I chose the University of Ottawa was uOGlobal. »
- Student, Chemical Engineering

Employability
« I participated in uOGlobal this year and it was a truly rewarding experience [...]. I had the opportunity to discuss my uOGlobal experience during a recent job interview and I got the job. »
- Student, Bachelor’s degree, Commerce and Finances

Retention
« I was seriously considering leaving university because I thought that my courses weren’t preparing me for the realities of the employment market. I think that uOGlobal will be beneficial after I graduate. »
- Student, Joint Honours bachelor’s degree, Women’s Studies and Political Sciences

Satisfaction
« My expectations for this workshop were quite high and I wasn’t disappointed. Testimonials from different people prompted me to consider questions about myself and to improve as a person. »
- Student, Chemical Engineering and Information Technology

Admissions
- 2018-2019: 222 students
- 2019-2020: 308 students
Erasmus+

- Created by the European Union, the program promotes education, training, youths, and sports in Europe. Aims at fostering collaboration between partner countries, including Canada. The University of Ottawa was selected by certain partners to participate which allowed students, employees, and professors to receive funds for mobility stays abroad with partner institutions.

Numbers:
- Active partners: 13
- Employees sent: 25 (Fall 2017-Summer 2019)
- Incoming employees: 17 (Spring 2018-Summer 2019)

International Office funds toward the internationalization of the University of Ottawa’s administrative staff:
- The purpose of the fund: provide financial support to personnel members from the University of Ottawa:
  - Who have an impact on the academic community;
  - Who wish to participate in professional development initiatives abroad and increase their knowledge/share their best practices with our partner institutions.

Name: Gena Rodrigues  
Current Occupation: Professional Development Specialist  
Department: CO-OP and Careers  
University and Host Country: University of Porto, Portugal

« Staff mobility broadens the employees’ perspectives significantly, increases their productivity and fosters creativity. [...] I believe that by opening ourselves up to other realities, we improve our approach to problem solving. »

Name: Evan Lavoie  
Current Occupation: Manager  
Department: OLBI  
University and Host Country: Middle East Technical University (METU), Turkey

« The trip was fascinating! I was impressed by the staff’s dedication and the support provided to international students from the METU. I took away several exemplary practices that foster the integration of international students into these academic institutions [...] »
International Education Week — November 12-18

Sponsored by uOGlobal to support the program’s brand, the activities which took place were designed as **five mini conferences**.

These mini conferences were **viewed more than 4,306 times** on our social media networks.

---

**New: Lunchtime Conferences on Internationalization**

Since the arrival of Mr. Adel El Zaïm, Chief Internationalization Officer, in 2018, we have organized lunchtime conferences on **several themes linked to internationalization**:

- The Evolution of Three Forms of Chinese Mobility: What the Data has Shown Us and How to Plan for the Future
- The University’s Internationalization Strategy Framework
- Action Plan for Internationalization and Global Health
- Enrolment of Students from Africa: History, Trends, and Perspectives
- International Research Strategy: Context, Objectives and Road Map
In 2018–2019, the International Office welcomed 28 delegations from across the world (China, France, Belgium, Netherlands, Sweden).

Based on a survey of the student population, 85% of students are satisfied or very satisfied with the customer service provided by the International Office.
Follow us on social media!

UOttawa Bureau International Office

@uoExperience

Subscribe to the International Offices's newsletter by writing to uointl@uOttawa.ca